James Bratton

AI Capability Statement

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WHAT I DO

Works the whole path — discovery, architecture, AI integration, workflow design, data and security, then deployment — rather than stopping at prompt engineering.

A progression from enterprise business intelligence and data leadership into building and shipping AI products, and from there into enterprise AI solutions architecture.

Legal, education, healthcare technology, compliance, SaaS and professional services — settings where auditability, access control and human review matter as much as model output.

WHAT IS RUNNING

63 applications in production across 5 lines of business. Not demonstrations — these are the systems the firms, districts, practices and operations teams run on.

Legal — 17 live

A connected legal technology suite, not a folder of tools.

One connected ecosystem: intake that interviews the client, a matter system the whole firm shares, a data warehouse underneath it, and reporting that reads from the same records everyone else works in.

Medical — 6 live

Clinical software where the compliance work is part of the build.

Ambient clinical assistance, structured intake, patient-facing directories and telehealth — each built with access control and an audit trail from the start, because retrofitting those is how projects die.

Education — 11 live

One connected suite for a school district, deployed district-wide.

A student information system, a data warehouse every district system feeds, executive dashboards, instructional review, tutoring and portals — built as one suite so the same student record serves all of it.

Business Services — 26 live

The operating systems a services business actually runs on.

CRM, onboarding, front desk and contact centre for the front of the business; recovery systems for the money already earned; and the platform pieces — auth, secrets, file transfer, validation — that every one of them needs.

Marketing Systems — 3 live

Campaign machinery that reaches the inbox and reports what happened.

Social and email campaign systems with deliverability handled properly, plus real-time analytics and A/B testing that attributes conversions rather than clicks.

CAPABILITY

AI

LLM integration · RAG · Agents · Prompt architecture · Voice AI · Document intelligence

Architecture

SaaS · Multi-tenancy · RBAC · APIs · Authentication · Workflow engines · Audit logging

Data

Data warehousing · SQL · ETL · BI · Analytics · Reporting and dashboards

Development

Next.js | TypeScript | Node | Python | MySQL | PostgreSQL | REST APIs

Infrastructure

DigitalOcean | AWS | Cloudflare | Deployments | Backups

SYSTEMS IN DEPTH

Intake Form Pro

LegalTech · Law firm partners and legal operations leads

— **Problem —** Legal intake arrives as half-finished web forms and voicemails. Someone still has to call the person back, work out what actually happened, and decide whether the matter is worth taking.

— **Built —** A SaaS intake product that interviews the client conversationally — by chat or by voice — asks the follow-up questions a paralegal would ask, and hands the firm a structured summary with a lead score attached.

— **AI —** AI interviewing, voice AI, automatic summarisation, lead scoring

— **Governance —** Tenant isolation, role-based access, audit trail on every intake record

Omni Forge / Plainfield

Education · District and institutional leadership

— **Problem —** Institutions have plenty of AI enthusiasm and almost no path from enthusiasm to something staff will actually use inside their existing processes.

— **Built —** An institutional AI implementation covering the education workflows themselves, not just a tool drop — deployed across a district rather than piloted with one team.

— **AI —** Workflow-embedded AI, institutional deployment patterns

— **Governance —** Institutional access control and role separation

Adam Legal Systems

LegalTech · Legal technology and operations leadership

— **Problem —** Legal practices accumulate systems that do not speak to each other, so the same matter gets re-entered and the same question gets answered differently depending on where you look.

— **Built —** A connected ecosystem of legal technology with a deliberate architecture underneath it — shared records, orchestrated workflow, and integration between the parts rather than around them.

— **AI —** AI-assisted legal workflow across a connected system

— **Governance —** Access control and auditability across connected systems

Compliance Assist AI

Compliance · Compliance officers and operations leadership in regulated businesses

— **Problem —** Compliance teams are asked to move faster without losing the trail. Most AI tooling makes the first part easy and the second part impossible.

— **Built —** A secure multi-tenant compliance workflow where AI assists the operator and every step stays attributable — role-based access throughout and an auditable record of what happened and who did it.

— **AI —** AI-assisted compliance operations, document handling, workflow assistance

— **Governance —** Multi-tenancy, role-based access control, full auditability

YRC AI Receptionist

Professional services · Owners and operations leads at businesses with a front desk

— **Problem —** Calls get missed, and the ones that get answered end as a note on a pad that never reaches the system that would act on it.

— **Built —** A voice agent handling front-desk and contact-centre calls, integrated into the business systems behind it so a completed call becomes a record, a task or a booking rather than a transcript.

— **AI —** Voice agents, contact-centre automation, intent handling

— **Governance —** Call handling with controlled hand-off to business systems

Adam Legal Data / Reporting

LegalTech · Firm leadership and operations

— **Problem —** Firms cannot answer basic questions about their own matters, and no amount of AI on top fixes a data layer that was never built.

— **Built —** Enterprise data and reporting — warehousing, ETL and BI — connected forward into modern AI and analytics rather than left as a separate reporting silo.

— **AI —** Analytics and AI built on a governed data foundation

— **Governance —** Governed reporting access

ENGAGEMENTS

AI Discovery Assessment — $3.5K–$7.5K

A ranked list of where AI actually pays inside your business, and what it would take to build it.

Workflow analysis · 'Opportunity assessment · 'ROI ranking · 'Architecture recommendation · 'Roadmap

AI Discovery + Roadmap — $7.5K–$15K

A prioritised implementation plan with a business case your board will sign off.

Prioritised use cases · 'Implementation plan · 'Business case · 'Technical architecture

AI Prototype Sprint — $10K–$20K

A working prototype of your highest-value use case, running against your real workflow.

Use-case specification · 'Working prototype · 'AI integration · 'Workflow demonstration · 'Production roadmap

AI Agent Implementation — $15K–$40K

A production agent doing real work inside one of your workflows.

Agent design · 'Systems integration · 'Human review workflow · 'Deployment · 'Handover and support

Custom AI Application — $25K–$100K

A complete AI-enabled application, designed, built and deployed.

Product definition · 'Architecture · 'Full build · 'Security and access model · 'Deployment and operations

Fractional AI Architect — $125–$175 / hour

Senior architecture and implementation leadership on your AI work, without a permanent hire.

Architecture ownership · 'Implementation leadership · 'Technical advisory · 'Team review

Fractional AI CTO — $8K–$20K / month

AI and technology strategy owned end to end, at a fraction of a CTO hire.

AI and technology strategy · 'Architecture ownership · 'Execution leadership · 'Board and exec reporting

HOW AN ENGAGEMENT RUNS

— **Discovery —** Two or three conversations and a look at the actual workflow. The output is a ranked list of what is worth automating and what is not.

— **Architecture —** How it would be built: integration points, the access model, where a human stays in the loop, and what it costs to run.

— **Prototype —** One use case, working, against your real process.

— **Implementation —** The production build, with the audit trail in from the start rather than bolted on.

— **Production support —** Ongoing architecture and implementation leadership, fractional where that fits better than a hire.

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